

# SATISFIED CUSTOMERS

WE PUT CUSTOMER SATISFACTION ABOVE EVERYTHING ELSE!

Dave Smith, “during my time as Director of Infrastructure & Operations at Takeda and TAP Pharmaceuticals, I was able to leverage industry knowledge from C3iTSM LLC and Chuck Rukstales for enterprise architecture and asset optimization for all IT Service Management & Asset Management Processes. Chuck was the program manager and lead solutions architect during our IT Service Management strategy, stakeholder consensus, design and execution.”



For more than 230 years, **Takeda** has brought hope to people around the world through our people-centered and innovation-driven approach to science and medicine. As a global pharmaceutical leader, we focus on solving unmet needs where we can make a real difference—and on putting patients first. Our therapeutics focus is oncology, gastroenterology, and the central nervous system, as well as vaccines.

**TAP Pharmaceuticals** was formed in 1977 as a joint venture between the two global pharmaceutical companies, Abbott Laboratories and Takeda Pharmaceutical Co. The intention of the joint venture was to get products that Takeda had discovered developed, approved, and marketed in the US and Canada.

## Company details

Website <http://www.takeda.com>

### Headquarters

Tokyo

### Year founded

1781

### Company type

Public Company

### Company size

10,001+ employees

### Specialties

Pharmaceuticals, Therapeutics, Oncology, Gastroenterology, and Vaccines