C3ITSM, LLC RESOURCES

John P. Siniawski – Managing Principal

Profile

John has global management consulting experience that includes, JPMorgan Chase, Advanced Technology Services, Utilities Kingston, The City of Kingston Ontario, Remedy Corporation, Comdisco, Peregrine Systems, Fuse Forward, Mason District Hospital, First Data, Kiewit Construction, Econ Global Services, IBM Services, Washington Mutual, Chemical Bank, Bank One, Visa International, American Express, Evolution Services, Petrobras, Merck, Balyasny Asset Management, Stanford Financial, Column Technologies, Experture Advisory Services, The Northern Trust, Five Nine Technologies, Pilot Systems, Lloyds TBS, Sun Coke Energy, Blazent Technologies, Premera, Cable News Network, Progressive Insurance, MAN Global, Key Bank, Wachovia and Tellabs.

Program management and executive experience with IT Service & Asset Management, continuous process improvement, product implementation, technical innovation, and cloud services to companies across a variety of industries.

Experience in product development, process & delivery experiences has included major transitions of global corporate environments that have business analytics and data visualization, multiple service desks (ServiceNow, BMC/Remedy, HP/Peregrine, CA Technologies, AutoTask and Custom), knowledge management tools, managed services, and offshore service delivery. John has extensive International business experience in Asia, Europe and South America.

Education

Knox College, BA. International Relations, Galesburg, Illinois
Roosevelt University and Northwestern University, Advanced Studies in Marketing, Chicago, IL.

Industry Experience

Pharmaceuticals, Healthcare, Energy & Utilities, Financial Services, Construction, Manufacturing, Technology and Global Software

Specialties

- ✓ Service Management & Resource Optimization (Demand, Schedule, Dispatch, Field Services)
- ✓ Enterprise Asset Management, Disruption Management, Mobility, Analytics & Maintenance
- ✓ Organizational Change Management
- ✓ Business Transformation and Digital Customer Experience
- ✓ Program Management, IT Effectiveness & Process Optimization
- ✓ ITAM and ITIL Maturity
- ✓ IT Service & Asset Lifecycle Management and Configuration Management
- ✓ Geospatial Information and Technologies
- ✓ Business Intelligence, Data Visualization & Data Analytics
- ✓ Governance, Risk and Compliance (GRC)

Community Affiliations

Community Economic Development Association
Mason County Economic Development

Citizenship: US Citizen

John Siniawski Experience Chronology

C3iTSM, LLC.
Role: Managing Partner, Process Optimization, Technology Innovation, Organizational Change Lead
Industry: Energy & Utilities, Pharmaceutical, Healthcare, Technology and Financial Services
Domain: Governance Risk & Compliance (GRC), ITSM, ITAM, Big Data Visualization, Business Modeling and Asset Optimization Services

Five Nine Technologies
Role: Senior Vice President, CMO and Asset Management Practice
Industry: Financial Services, Healthcare

Renovance.
Role: Managing Partner
Industry: Financial Services, Technology, Healthcare, Construction, and Managed Services
Domain: IT Asset Management, Healthcare reform, Governance and Regulatory Compliance

Peregrine Systems
Role: Vice President
Industry: ITSM Software
Domain: Marketing, Asset Management, Professional Services

Remedy Corporation
Role: Senior Vice President – Marketing - IT Service & Asset Management Strategy and Professional Services
Industry: All

Fortress Technologies
Role: President and CEO
Industry: Technology and Asset Management Services

Comdisco Services (Disaster Recovery, Leasing, Asset Services)
Role: Executive Vice President & ITAM CTO Technology Services Division

Member of the following Board of Directors
     Evolution Services
     Northeastern Solutions
     Asset Software International
     Econ Global Services

Keynote,
Speaker, Writer and Lecturer
     ITSMf
     IAITAM
     Beijing 2000
     Beijing Telecom University
     Help Desk Institute